Pymble Ladies' Gollege

PAY BY PAYMENT PLAN – EDSTART PLUS

From 2025 *Pymble* will partner with Edstart to continue to provide flexibility and choice with fee payments. Edstart Plus provides:

- Options to pay weekly, fortnightly, or monthly by selecting the schedule that works best for you
- The ability to choose your preferred day when payments are made
- The ability to spread your school fee payments over a full calendar year
- The option to pay via direct debit, debit/credit card or BPay
- The ability to adjust your repayments at any time
- The ability to include all additional charges such as Boarding fees or adjust for College-awarded scholarships, where applicable
- The ability to include in your repayments an estimated value for annual ancillary charges such IT levy, subject costs, excursions and co-curricular charges as a percentage of tuition fees (as either 10 percent or 15 percent of applicable tuition fees). This option will assist families to smooth repayments over the year to take account of these charges which will otherwise increase regular repayment amounts when included in your invoices as the year progresses.
- Edstart will not include the Voluntary Building Fund in your repayments. Should you wish to contribute to the Voluntary Building Fund please pay via 'Pymble Payments' on the College website or via the home page on the *MyPymble* portal.

Cost to use the Edstart service

As a commitment to our families, we will absorb the administrative cost for your Edstart Plus service. Please note that credit card surcharges levied by Edstart will apply to payments made by credit card.

Who do I contact if I have questions regarding fees or charges on an invoice?

You will continue to be able to view your invoices via MyPymble. Should you have a query regarding school fees or a charge on your invoice, please contact <u>finance@pymblelc.nsw.edu.au</u> quoting your family reference number as Edstart will be unable to answer or resolve any queries you may have regarding specific charges. Should an adjustment be necessary to your account following your query, the adjustment will appear on your next invoice and will be reflected in your future repayment amounts to Edstart.

Do I need to send a copy of each invoice to Edstart?

You do not need to send a copy of your invoice to Edstart for payment as we will send this on your behalf as soon as invoices are issued by us. Please note that if you are signed up to Edstart Plus, the balance owing as shown in the Pymble Portal shows the balance Edstart owes to *Pymble*. Refer to the Edstart customer portal for the balance you owe to Edstart.

How to sign up to Edstart Plus

A payment plan for your daughter(s) can be established at <u>https://edstart.com.au/pymblelc</u>, our dedicated Edstart page where you can create your account and calculate your payment schedule for 2025. Your payment plan should be established prior to the commencement of Term 1 2025 (due date of Term 1 fees) to enable to spread your fee payments over the full school year.

An Edstart Fact is included as an appendix to this document with further information.

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pymblelc.nsw.edu.au

